

Important Information

All prices showing on our website are valid for the actual session. Once you are disconnected, prices may be different on your next connection to our website.

For all travel services bought through a Travel Agency holding a Quebec Permit, prices can be modified following a fuel surcharge by the carrier or an exchange rate increase providing this exchange rate increase comes into effect 45 days prior to departure date and is higher than 5% of the initial price at time of booking. In case such increase, excluding Quebec sales tax (QST) or Government of Canada sales tax (GST) increases, is equal or higher than 7% of travel services, clients can chose either a total reimbursement of travel services or a redirection for similar travel services at the same price, failing which the customer will be compelled to pay the difference in price. Prices can be modified up to 30 days before departure date.

Please note that all prices mentioned in our brochures are guaranteed from January 1st to November 1st, 2012. After that date, rates are subject to change as per rate exchange, fuel surcharge, taxes or else imposed by governments, airport / port taxes or airline compagnies or any other increases in price dictated by our foreign and local suppliers.

International airlines used for our programs are: Air Canada, Transat, Qatar, Lufthansa, Air France/KLM, Egyptair, Royal Jordanien and Royal Air Maroc.

The rates do not include the contribution to the indemnity funds for clients of travel agents of \$2.00 per segment of \$1000.00.

READ CAREFULLY THE GENERAL CONDITIONS AND LIABILITIES BELOW. PASSENGERS HAVE TO READ, UNDERSTAND AND ACCEPT THE GENERAL CONDITIONS. THE CLAUSES MENTIONED IN THAT BROCHURE ARE THE ONLY CONTRACT BETWEEN TOURS CURE-VAC INC. (HEREIN CALLED THE TOUR OPERATOR) AND THE PASSENGER.

RESERVATIONS - A deposit of \$600.00 is required at time of reservation. Balance must be received at least 45 days prior to departure date. Tours Cure-Vac will automatically cancel the reservation if the deposit is not received 7 days after the booking is made. All reservations made 45 days or less before departure date require payment in full at time of reservation. For reservations made less than 20 days before the departure date, the total payment is required by certified check or money order.

CANCELLATION CHARGES - In case the passenger cancels his reservation, the following penalties apply:

- total amount of deposit paid
- 60 days prior to departure date and after departure date : Total amount of the package.

If the cancellation of one or several passengers changes the occupation basis of the room(s) for the passenger(s) still travelling, the latter will have to pay the difference in price caused by these change(s). No refund will be due in case the customer does not show at the convened time and place or because of not holding the required travel documents (valid passport, plane tickets, vouchers etc..) or if he interrupts his trip. Refunds for cancellation of a reservation will only be taken into consideration once notice is received in writing at TOURS CURE-VAC.

CHARGES FOR CHANGES WILL BE AS FOLLOWS - In case the passenger wishes to modify his reservation the following penalties apply:

- 60 days and more prior to departure : \$600.00 per person
- 60-45 days prior to departure : 50% of the total amount of the non-refundable package.
- Less than 45 days to departure and after departure: 100% of the total amount.

CANCELLATION, CHANGE OF DESTINATION - TOUR CURE-VAC has the right to cancel a trip either totally or partially. It will totally reimburse the customer in case of cancellation of the trip. In case of change of destination caused by unforeseen circumstances the Tour Operator will maintain the quality and essential contents of the trip. The Tour Operator may use the services of another carrier than the one mentioned in the program, if compelled to do so , and the customer will not have the right to sue for such changes. It also applies for hotel changes as well as the changing of the guide and/or the escort of the group before or during the trip.

TRAVEL DOCUMENTS - It is the passenger's responsibility to obtain, at his own expense, all documentation required by all relevant government authorities. In the event that the passenger does not possess the documentation required by the destination or the carrier, the carrier reserves the right to refuse boarding the passenger. The Tour Operator

is not responsible for loss, theft or damage of travel documents (passport, visa and others). EACH PASSENGER MUST HAVE A PASSPORT WHICH IS VALID 6 MONTHS AFTER THE RETURN DATE TO CANADA.

LUGGAGE - No responsibility is accepted for loss of or damage to luggage or any of the passenger's belongings. The Tour Operator advises passengers to properly identify their luggage. The air carriers may also impose fees if weight or size limits on checked or carry-on luggage are exceeding the carrier's regulations.

FLIGHTS AND CARRIERS - The Tour Operator has no control or obligation regarding hours, itineraries, flights and type of plane, which are determined exclusively by the airline company. The customer (except if he is part of an escorted group) must reconfirm his flight 72 hours before departure date and/or return date with the airline company. The conditions of transportation are subject to the terms and conditions stated on the tickets and also subject to governmental laws and regulations. The tickets are neither transferable nor negotiable. Seat assignment is done by the carrier. You must check-in at the carrier's counter, with travel documents and luggage, at least 3 hours before departure time, failing which you might lose your reservation and have your seat(s) assigned to other passengers, with no right to contest on your part. Our destinations include a correspondence. The Tour Operator has no control whatsoever over the decision of the carrier(s) and cannot guarantee the flying schedule, which can be modified by carriers due to circumstances such as weather, airport or port authorities, etc. All flight times, flight itineraries and carriers are subject to change with or without prior notice. We recommend that you contact the airline within 72 hours of departure to confirm your departure time. The Tour Operator cannot be held responsible if you miss your flight or are denied boarding. Carriage and services performed and tickets issued by the air carrier are subject to the rules relating to liability by the Warsaw Convention and the terms and conditions herein. The Tour Operator cannot be held responsible for any incident or accident affecting the passenger at the airport, onboard the plane or other carriers, in a hotel, a restaurant or any other place before during and after the trip.

HOTELS - The evaluation of hotels mentioned in the website are established following the norms and qualities of the country where the hotel is located. In case of overbooking in hotels, cruises and residences the Tour Operator or his representative(s) must accommodate passengers in other hotels, cruises or residences in the same category or equivalent. The customer will not have the right to grievance. Check out time is at noon.

LAND PORTION - The Tour Operator is an intermediate between travel agencies, their customers and suppliers such as air carriers, railway, buses, sailing companies, car rental companies, hotels, restaurants and foreign receptive agents. The Tour Operator always tries to select the best accommodation for his customers but it cannot be held responsible if some supplier does not fulfil its responsibilities and obligations. The Tour Operator is available anytime to assist (without obligation or prejudice) a customer who pretends not to be well served by the supplier. If, for any reason out of his control, an itinerary must be modified before or during the trip, the Tour Operator has the right to do so if necessary and the customer will not have the right to grievance.

CANCELLATION BY THE TOUR OPERATOR - The Tour Operator has the right to cancel the tour in case of lack of participants. In case of cancellation by the Tour Operator, or major modifications to the tour, he will contact your travel agent to offer an alternative which you can accept or refuse. You will have to advise your travel agent of your decision within 72 hours of notification failing which you will be reimbursed. In any case the responsibility of the Tour Operator is strictly limited to the reimbursement of the amount that your travel agent has paid regarding your package with no right of grievance on your part.

LIABILITIES - The Tour Operator is operating under a license of Quebec and acts as an agent with airline companies, carriers, hotels and other suppliers to build packages you then buy from him. The Tour Operator is not responsible in the following cases: accidents with or without injuries, with or without mortality occurring during the trip; theft with or without infraction; sickness; excess fatigue; misunderstanding between travellers, guides escorts, drivers etc.; Acts of God such as : rain, snowstorms, tornado, cyclone, tidal wave, flood, earthquake, sinking, volcanic eruption, lightning, ice storm, etc. ; neither in case of rioting, terrorism, revolution, arrest, quarantine, strike, plane hijack, etc. **THE TICKETS AND THE EXCHANGE VOUCHERS ARE NOT TRANSFERABLE NOR ARE NEGOCIABLE AND THEY ONLY VALID FOR THE SPECIFIED DATES.** The TOUR OPERATOR will not be responsible for any government tax increase on fuel or others imposed by the airline companies, hotels, bus, trains, cruise companies and else.

INTERPRETATION AND JURISDICTION - This contract shall be interpreted in accordance with the laws of Quebec and Canada. In all cases where the departure point is the province of Quebec, the parties will fall under Montreal jurisdiction. The voiding of all or part of a clause in the present contract will not affect the validity of the other clauses.

MISTAKES IN THE WEBSITE - The Tour Operator has the right to advise the travel agency if he has proceeded to the correction of any mistakes in itineraries, printing; or wrong price that have been printed in the website by mistake. The travel agent must advise his customer before reservation. If the travel agency omits to do so, the Tour Operator will not be responsible.

REPRESENTATION - This website including the general conditions constitutes the whole representation of the Tour Operator. The Tour Operator, the airline companies, the suppliers, will not be liable for any unauthorized declaration, wrong representation or wrong interpretation done or given by the travel agent or his employees regarding the standard, the quality, the services offered or the advantages included or not in the tours mentioned in the website. Neither any of the services or advantages mentioned in the package would be considered as a determinant factor to the choice of the traveller nor as a principal consideration to reservation. The liability of the Tour Operator in case of default regarding services or advantages is limited to the cost of services and advantages mentioned in this website.

CLAIM - All claims must be made the latest 14 days following the return date of the customer. All claims will be taken under consideration only if the Tour Operator had been advised as soon as the problem occurred, and was unable to settle the problem on the spot. No other claim or appeal will be considered. In any case the liability of the Tour Operator is specifically limited to the total fare of the package

IMPORTANT NOTICE

- * The sequence of the program can be inter changed locally. However, the content of the program will always be respected.
- * You will be advised of the visiting hours by your guide or Representative on a daily basis.
- * Please take note that when the ships on the Nile arrive at a port for guided tours; they draw alongside other ships already present. The passengers must therefore cross all the other ships before disembarkation on the pier.
- * We cannot figure how long it will take for the ship to cross the locks.
- * Some visits start very early in the morning (at dawn).
- * During the visits of churches, mosques, synagogues and monasteries, appropriate dress code is observed (no shorts, no Bermuda, no low-neck dresses, etc. ...)
- * Please reconfirm your domestic flights as well as your international flights 72 hours before departure.
- * Some visits are not mentioned in the program such as: Papyrus institute, perfume factory, carpets school, alabaster factory, jeweller's shop. These visits are included in the program and the day and time will be given to you by your guide on a daily basis. (no extra costs).
- * Administrative fees may be applied by some hotels or ships if credit cards are used. Some ships accept only cash. Some hotels or ships accept only foreign currency such as US\$, EURO - STERLING.
- * Tips are collected locally at the beginning of your trip, upon arrival, in order to gradually distribute them throughout the trip to all concerned parties.
- * During a trip of one night within the program, you can leave your luggage in the check-room at your hotel (at your own risks) and take only what you need with you.

Important Notice – January 2012

The passenger declares having read and understood the present general conditions and to accept them.

Name: _____

Date: _____

Signature: _____

LES TOURS CURE - VAC INC. holds a Quebec permit # 700713.

GENERAL CONDITIONS FOR HOUSES/CONDOS/APARTMENTS/MONASTERIES RENTING

ALL TERMS AND CONDITIONS STIPULATED ON OUR WEBSITE APPLY AT ALL TIMES. NEVERTHELESS, FOR HOUSES/CONDOS/APARTMENTS/MONASTERIES RENTAL, THE FOLLOWING RENTAL TERMS AND CONDITIONS ARE ADDED:

The present rental conditions are between LES TOURS CUVE-VAC INC, holder of a Québec permit and established in Montreal, Canada, hereafter called TCV, and all individual or moral person requesting rental agreement, hereafter called CLIENT.

INTENT:

The present rental terms and conditions have the intent to define the contractual relation between TCV and the CLIENT, being an individual or a professional. These rental conditions will prevail over all other conditions in particular or in general, not expressly ratified by TCV. TCV has the right to modify its renting conditions at any time. In such case, the applicable rental conditions will be the ones in effect at the time of booking by the CLIENT.

CHARACTERISTICS OF THE GOODS AND SERVICES:

- Products and services offered are those sent together with our quotation following a request. The properties described on our website and in our brochure are used as examples.
- Products and services are offered depending on availability.
- Each product is accompanied by pictures and a description provided by the renter/owner of each property, therefore TCV cannot be liable for any false information. Nevertheless, TCV does its best to check the authenticity of all information before any booking.
- The pictures representing the different properties are the most recent ones but cannot guarantee a perfect reproduction of the premises, especially regarding the decoration or furniture arrangement in the properties.

PRICES:

The quoted prices are based on foreign currencies at the exchange rate of the same day and do not include local taxes, if applicable; any change in the foreign currency exchange will affect the quotation price. TCV has the right to modify its prices at all times.

PAYMENT AND BOOKING PROCEDURE:

- 50% of the total amount upon booking (certified cheque only)
- The balance 60 days prior to departure (certified cheque only)
- A refundable deposit of \$500.00 (certified cheque only) is payable at the time of booking and will be reimbursed by the renter/owner of the property about one month after your return date, following his/her inspection of the property.
- All paid amounts are 100% non-refundable and no changes are permitted following payment of the deposit.

The confirmation and payment of booking implicate acceptance of the present rental conditions, the acknowledgement of having read and fully understood them and the renunciation to any personal interpretation of renting conditions or any other conditions not stipulated hereof.